

Introduction

# Understanding the Advisable Australian

The universe of Advisable Australians 18+ comprises about 18 million individuals, with combined household wealth of around \$9.3 trillion.

Not all Advisable Australians look the same, and nor do they behave the same way or have the same financial advice needs and preferences.

We divide the universe of Advisable Australians into four distinct groups.

**1. Emerging Affluent:** Under 45 years old, wealthier individuals, highly engaged and interested in investing, and most likely to seek an adviser. There are approximately 1.9 million Emerging Affluent Advisable Australians accounting for about \$1.8 trillion of household wealth.

**2. Established Affluent:** Over 45 years old, wealthy individuals, highly engaged in investing and most likely to already have an adviser. The approximately 2.8 million Established Affluent Advisable Australians have total household wealth of about \$4.1 trillion.

**3. Emerging Mass Market:** Under 45 years old with modest to low wealth, with low levels of investment. Approximately 5.3 million account for about \$1.1 trillion of household wealth.

**4. Established Mass Market:** Over 45 years old, lower-income earners with fewer investments. The 8.0 million Established Mass Market Advisable Australians account for about \$2.3 trillion of household wealth.

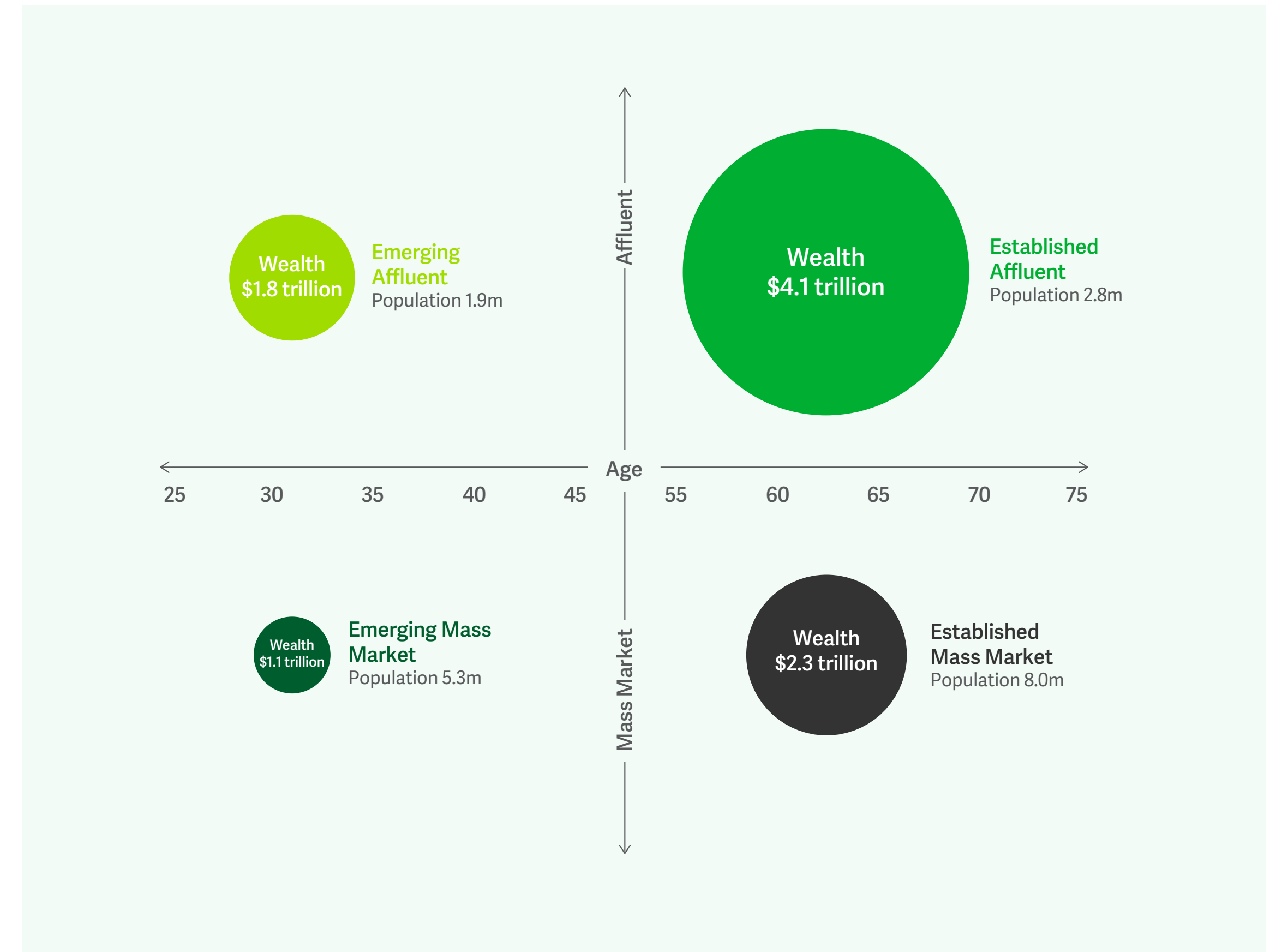
“Emerging” is defined as those aged between 18 and 45 years old, while “established” is defined as those aged over 45.

The definition of “affluent” versus “mass market” considers a combination of personal income, household income, residential property value relative to debt, the household’s investment portfolio and superannuation.

A person shifts from the mass market to being defined as affluent when they reach certain wealth thresholds that consider their personal and household income, residential property values and superannuation.

Refer Appendix for detailed definitions and statistics for each segment.

Age/Affluence model: The four segments by age and wealth



Established Affluent

# Profile

### Demographics

**60**  
Average age

Gen X 35%  
Baby Boomers 58%  
Pre Boomers 7%

**34%** Female   **66%** Male

**60%**  
Degree or post-grad qualification

6% In a relationship   6% Single   77% Living with partner/married   11% Separated/divorced/widowed

**53%** Employed

**13%** Self-employed/own a business

**28%** Retired

**5%** Not employed

### Wealth

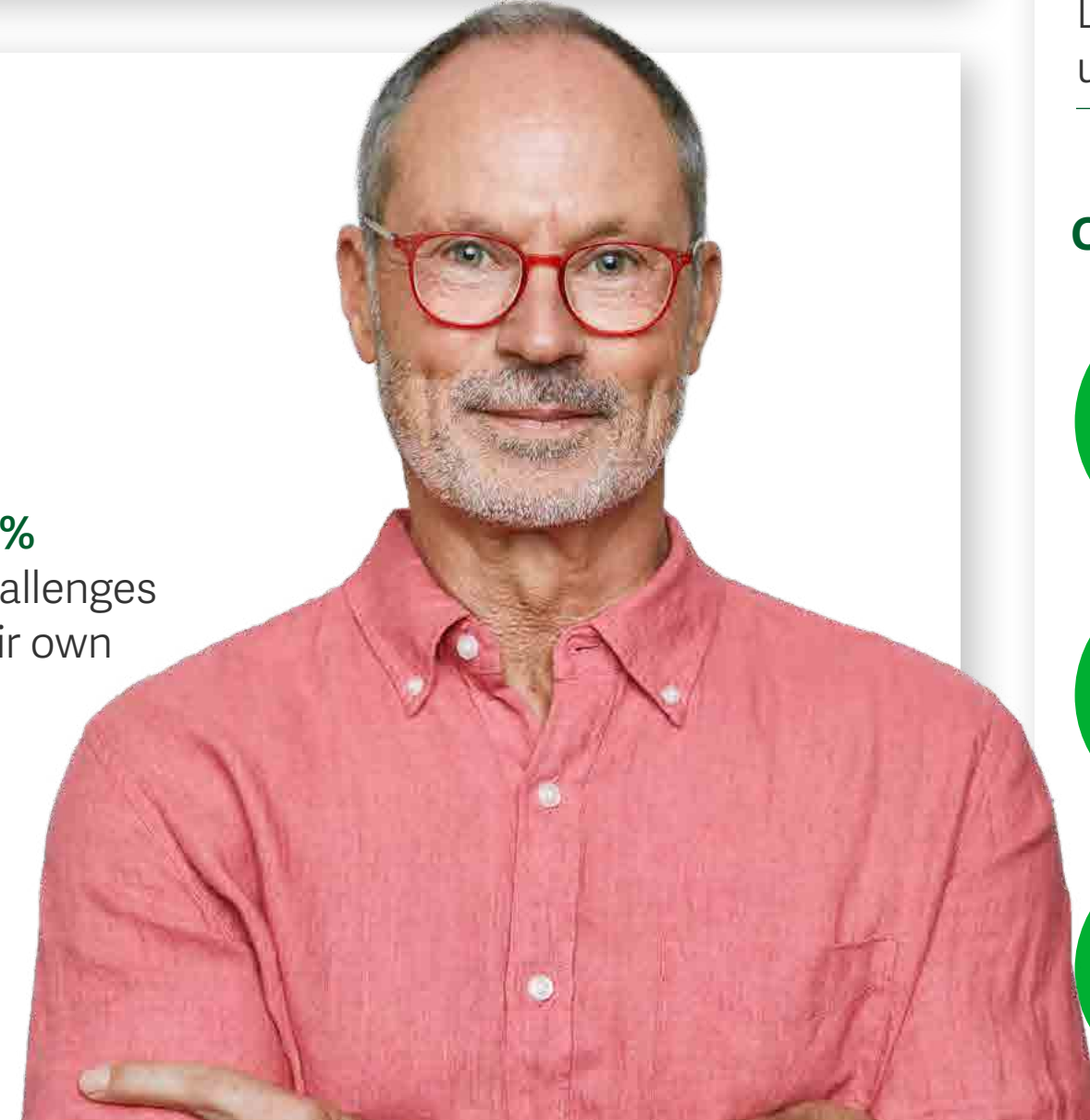
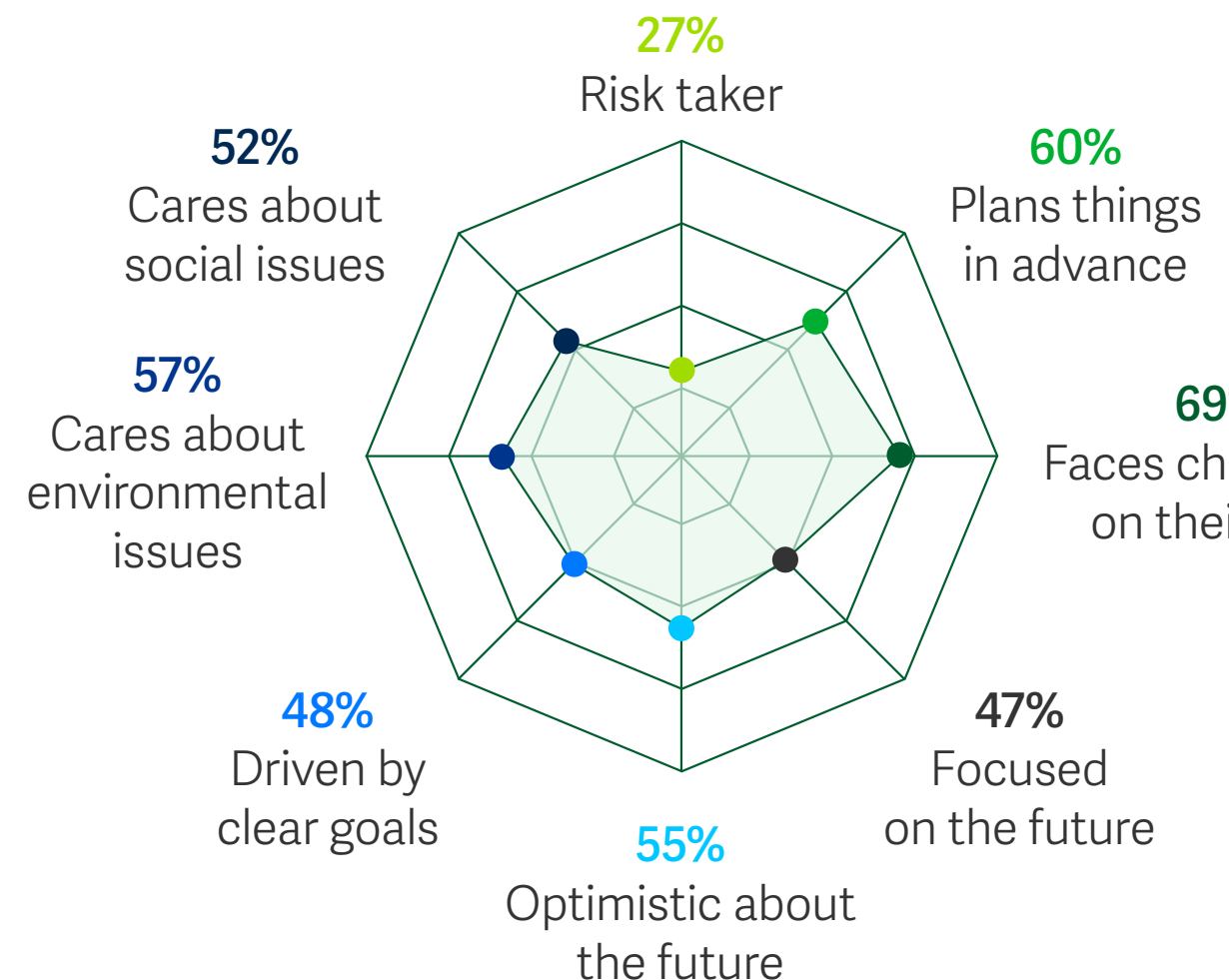
**\$192,722**  
Average household income

**\$1,090,611**  
Average household super

**\$1,376,699**  
Average residential property value

**\$1,419,333**  
Average investment portfolio

### Personality

**27%** Risk taker

**60%** Plans things in advance

**69%** Faces challenges on their own

**47%** Focused on the future

**55%** Optimistic about the future

**48%** Driven by clear goals

**57%** Cares about environmental issues

**52%** Cares about social issues

### Attitudes to technology

**Very tech savvy**  
The first to try new technologies **16%**

**Understand it**  
Wait for others to try new technologies first **56%**

**Overwhelmed by it**  
Wait for most to try new technologies first **22%**

**Avoid it**  
Do not try new technology until they have to **5%**

### Online habits

**18%** Mostly on mobile

**34%** Same on mobile and desktop, laptop & tablet

**48%** Mostly on desktop, laptop & tablet

Established Mass

# Profile

### Demographics

**64**  
Average age

**52%** Female    **48%** Male

**30%**  
Degree or post-grad qualification

**22%** Gen X  
**65%** Baby Boomers  
**13%** Pre Boomers

**6%** In a relationship    **12%** Single    **55%** Living with partner/married    **27%** Separated/divorced/widowed

**32%** Employed  
**4%** Self-employed/own a business  
**51%** Retired  
**9%** Not employed

### Wealth

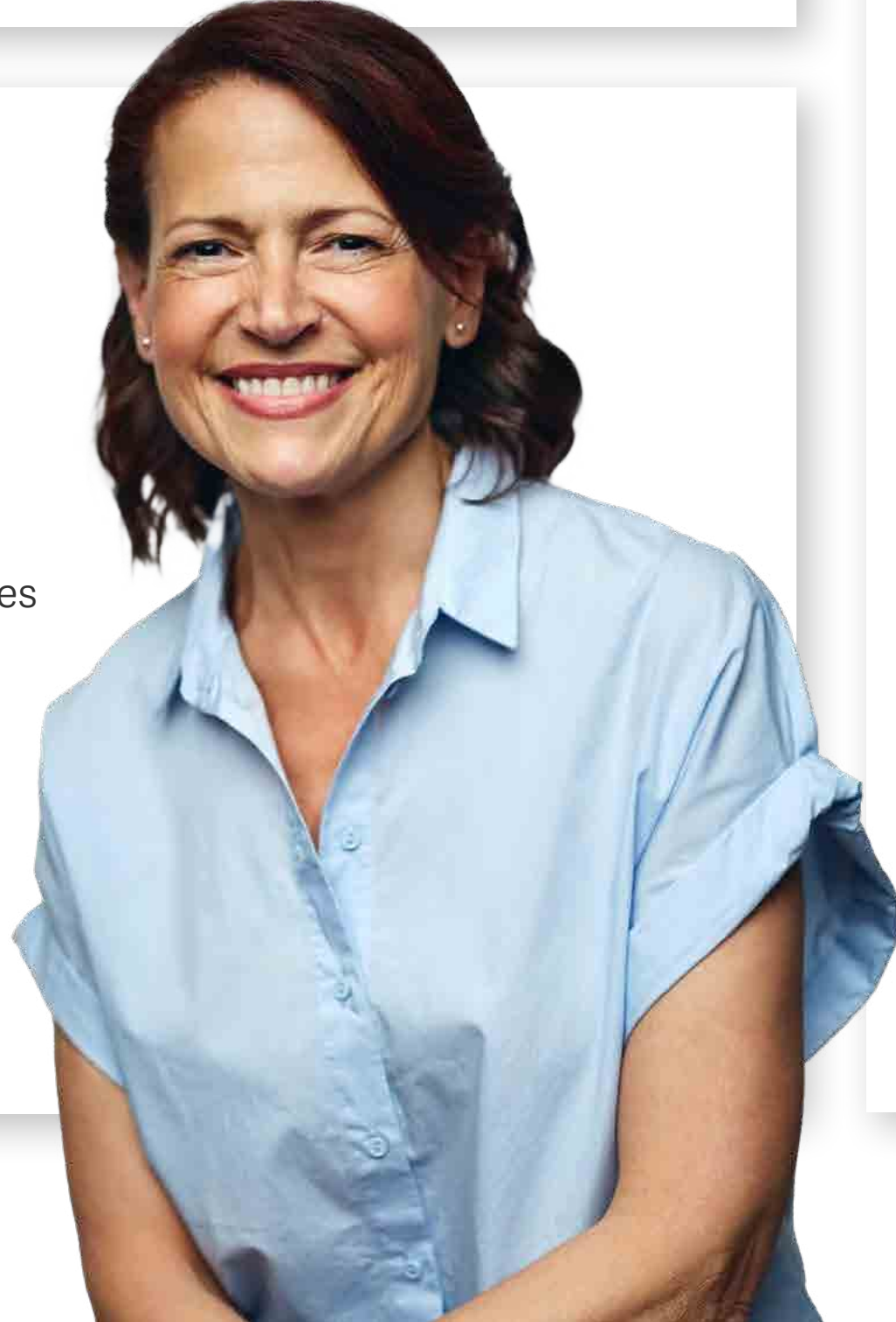
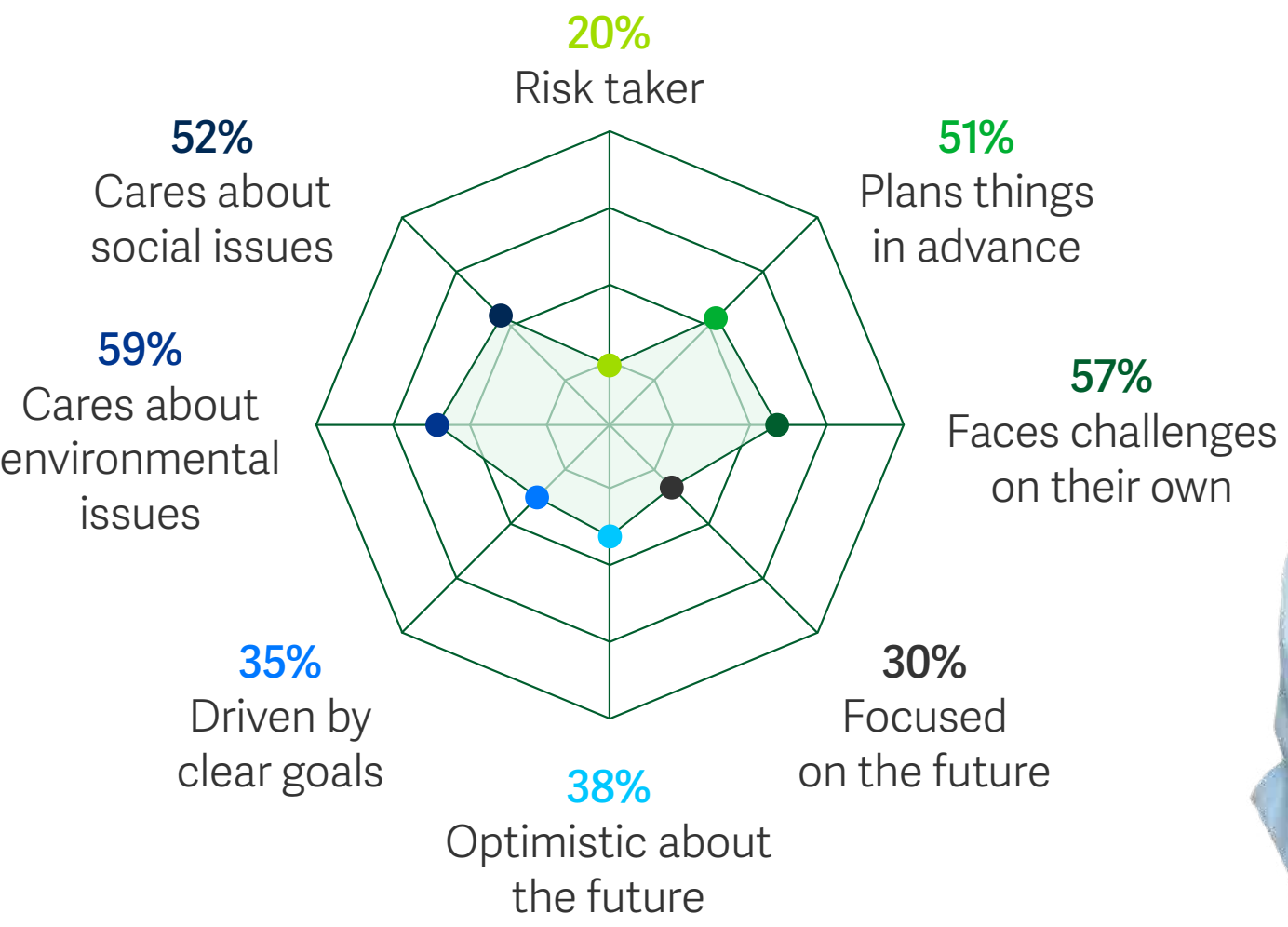
**\$75,230**  
Average household income

**\$266,379**  
Average household super

**\$763,846**  
Average residential property value

**\$157,604**  
Average investment portfolio

### Personality

**20%** Risk taker

**51%** Plans things in advance

**57%** Faces challenges on their own

**30%** Focused on the future

**38%** Optimistic about the future

**35%** Driven by clear goals

**59%** Cares about environmental issues

**52%** Cares about social issues

### Attitudes to technology

**Very tech savvy**  
The first to try new technologies **5%**

**Understand it**  
Wait for others to try new technologies first **42%**

**Overwhelmed by it**  
Wait for most to try new technologies first **35%**

**Avoid it**  
Do not try new technology until they have to **18%**

### Online habits

**17%** Mostly on mobile

**26%** Same on mobile and desktop, laptop & tablet

**57%** Mostly on desktop, laptop & tablet

## Emerging Affluent

# Profile

### Demographics

**33**  
Average age

Gen Z 18%  
Gen Y 67%  
Gen X 15%

**46%** Female    **54%** Male

**70%**  
Degree or post-grad qualification

12% In a relationship    16% Single    69% Living with partner/married    3% Separated/divorced/widowed

**90%** Employed

**5%** Self-employed/own a business

**1%** Retired

**4%** Not employed

### Wealth

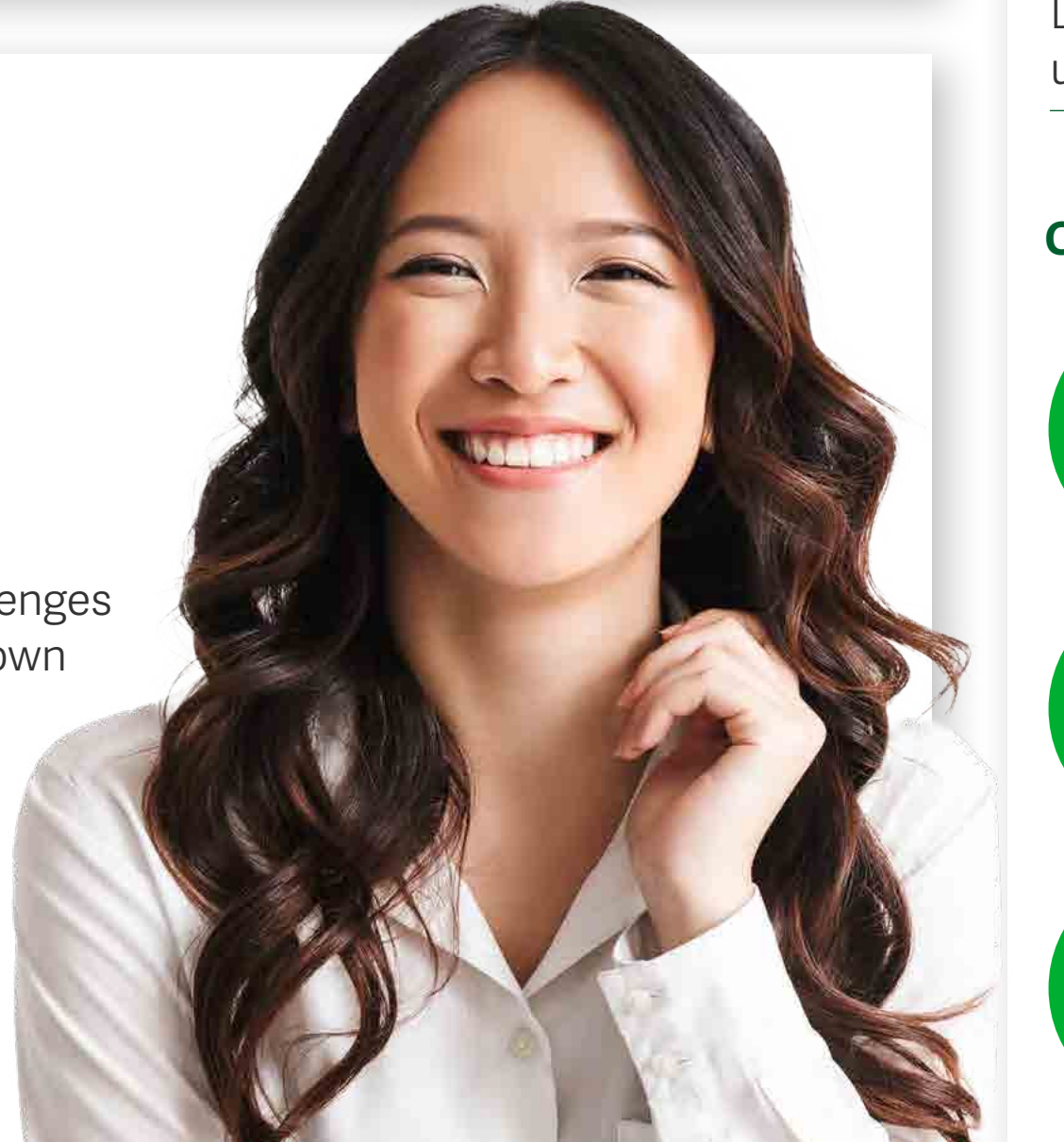
**\$305,189**  
Average household income

**\$482,311**  
Average household super

**\$1,027,632**  
Average residential property value

**\$716,352**  
Average investment portfolio

### Personality



**45%** Risk taker

**65%** Cares about social issues

**46%** Plans things in advance

**67%** Cares about environmental issues

**45%** Faces challenges on their own

**62%** Driven by clear goals

**58%** Focused on the future

**39%** Optimistic about the future

### Attitudes to technology

**Very tech savvy**  
The first to try new technologies **45%**

**Understand it**  
Wait for others to try new technologies first **50%**

**Overwhelmed by it**  
Wait for most to try new technologies first **4%**

**Avoid it**  
Do not try new technology until they have to **1%**

### Online habits

**40%** Mostly on mobile

**47%** Same on mobile and desktop, laptop & tablet

**14%** Mostly on desktop, laptop & tablet

## Emerging Mass

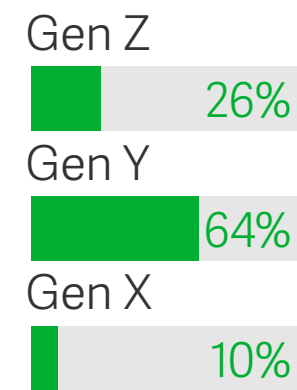
# Profile

### Demographics



32

Average age



74%

Female

26%

Male



44%

Degree or post-grad qualification



In a relationship 18% Single 31% Living with partner/married 47% Separated/divorced/widowed 4%

Employed

75%

Self-employed/own a business

6%

Retired

0%

Not employed

14%

### Wealth



\$106,816

Average household income



\$121,839

Average household super



\$654,659

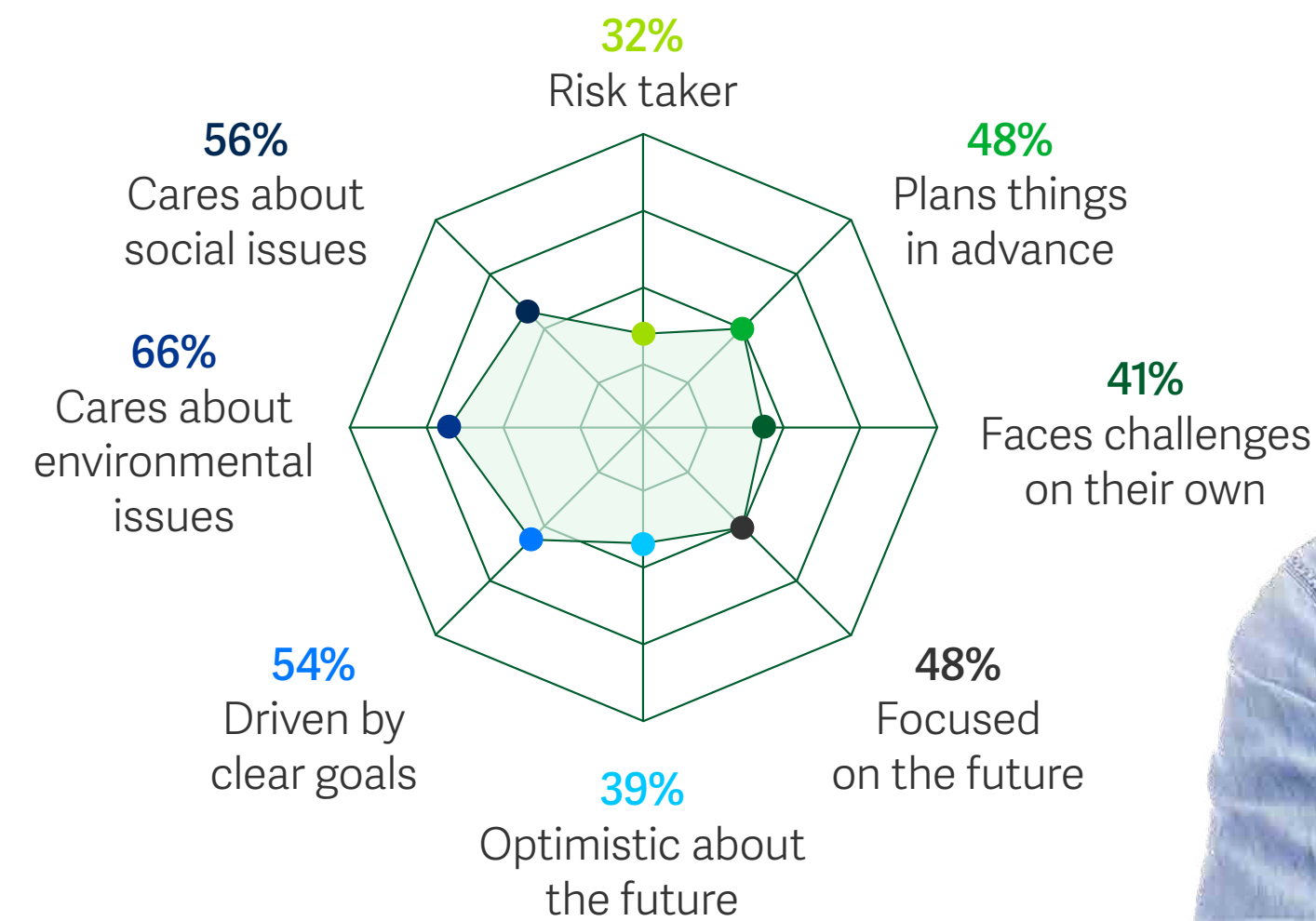
Average residential property value



\$67,343

Average investment portfolio

### Personality



### Attitudes to technology

#### Very tech savvy

The first to try new technologies

26%

#### Understand it

Wait for others to try new technologies first

56%

#### Overwhelmed by it

Wait for most to try new technologies first

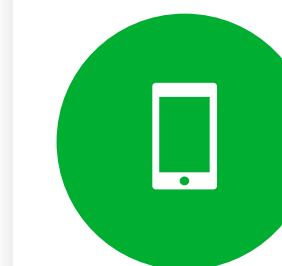
15%

#### Avoid it

Do not try new technology until they have to

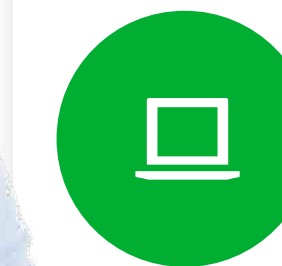
3%

### Online habits



57%

Mostly on mobile



35%

Same on mobile and desktop, laptop & tablet



7%

Mostly on desktop, laptop & tablet